

May 30, 2019

Dear Employer or Attendant,

Electronic Visit Verification (EVV) will be here soon!

What is EVV?

Electronic Visit Verification (EVV) uses technology to electronically record when attendants begin and end providing services to Medicaid members. These systems require a device like a mobile phone or landline to collect attendant's start and end times.

Who is affected by EVV?

EVV affects attendants providing Consumer Directed personal care, respite care, and companion services to Medicaid members. Effective, October 1, 2019, (insert MCO name) will no longer accept paper timesheets. This change is required by a new federal rule.

For more information about EVV, please visit <http://www.dmas.virginia.gov/#/longtermprograms>. Click on "Electronic Visit Verification" in the top banner. If you have additional questions, please feel free to e-mail: EVV@dmas.virginia.gov.

Department of Medical Assistance Services (DMAS) staff will host several phone calls in June to discuss EVV in more detail. Please see the call schedule below.

DATE	TIME
June 18, 2019	2:00-3:00 p.m.
June 19, 2019	10:00-11:00 a.m.
June 20, 2019	4:00-5:00 p.m.
June 25, 2019	2:00-3:00 p.m.
June 26, 2019	10:00-11:00 a.m.
June 27, 2019	4:00-5:00 p.m.

Please see the information below on accessing the EVV phone calls:

1. Go to the www.dmas.virginia.gov website.
2. Click on the [Electronic Visit Verification](#) link under the [New Initiatives](#) banner at the bottom of the page.
3. Next, click on the link to [EVV Phone Call](#) under the [Training Banner](#) at the top of the Electronic Visit Verification (EVV) homepage.

Thank you for your continued participation in the Consumer-Directed Services program.