

What is Individual ProviderOne?

Individual ProviderOne, also known as **IPOne**, is the online system that enables you to **submit your timesheets and GET PAID!** IPOne also provides real-time access to important information in a secure environment, 24 hours a day, 7 days a week.

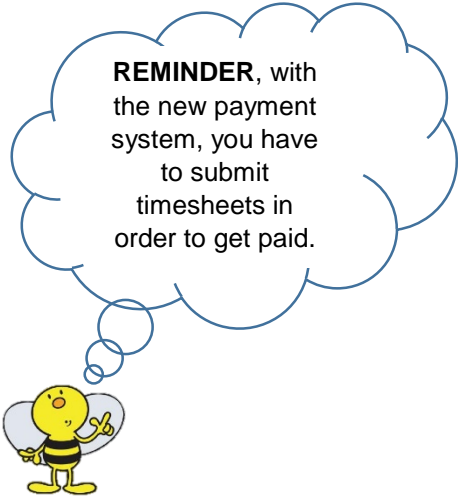
You will be paid by submitting your correct and completed timesheet(s) to IPOne.

The State of Washington has contracted with PCG Public Partnerships, LLC (PPL) to operate and support IPOne, including:

- Local, **bilingual Call Center staff** will be able to assist you with questions about how to use IPOne.
- An **Operations Center** will process your timesheets, send payments, and mail W2s.

IPOne is EASY to use!

- **Register** and set up an IPOne account online.
- **Update your information** online.
- **Submit timesheets** using a computer or the IPOne smart phone app.
- Sign up to get your **paycheck deposited directly** to your bank account(s) or a debit card.
- Use a **personalized paper timesheet** if you do not have a computer or a smart phone.
 - Use the **toll-free fax line** to send your timesheet to IPOne.
 - **Mail your timesheets** if you do not have a computer, smart phone, or access to a fax machine. ****U.S. Mail may delay payment****
- **Look up your submitted timesheets and paycheck stubs.**



REMINDER, with the new payment system, you have to submit timesheets in order to get paid.